



SAMHSA-HRSA CENTER for INTEGRATED HEALTH SOLUTIONS

Program Evaluator's Roundtable Community of Practice (CoP) Session #3

Tuesday, August 2, 2016

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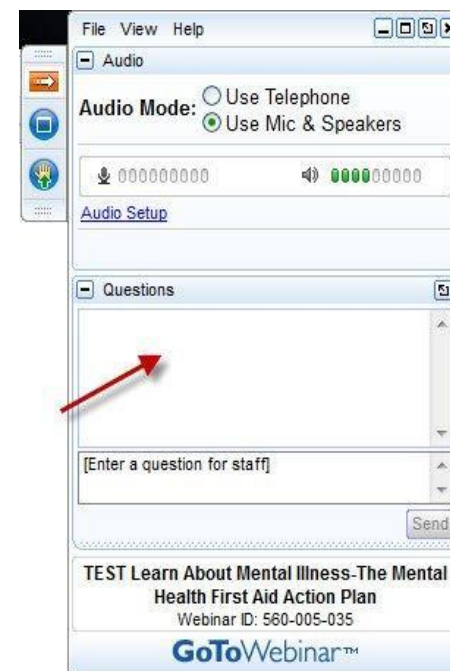
**Gretchen Vaughn, Ph.D and Jamie Weinstein, MPH, Facilitators
The MayaTech Corporation**

How to ask a question during the webinar



If you dialed in to this webinar on your phone please use the “raise your hand” button and we will open up your lines for you to ask your question to the group.
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If you are listening to this webinar from your computer speakers, please type your questions into the question box and we will address your questions.
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**SESSION IS
BEING RECORDED**

Today's Agenda

Welcome

Faculty Introductions

Brief Poll

Grantee Introductions and Expectations for Session

Presentation and Discussion (Q&A) on Topic:

“Data Analysis Strategies for Hep/HIV Data”

“Evaluating Integrated Services”

“Utilizing Data” (if time)

“Grantees’ Lessons Learned, Questions, and Issues”

Wrap Up

My site has already completed its preliminary or final analyses of data for the year 2 report.

- ☐ Yes, final analyses
- ☐ Yes, preliminary analyses
- ☐ No

I have some questions/issues regarding my site's analysis of our hepatitis data.

- ☐ Yes
- ☐ Not sure
- ☐ No

I have some questions/issues regarding analysis of our HIV data.

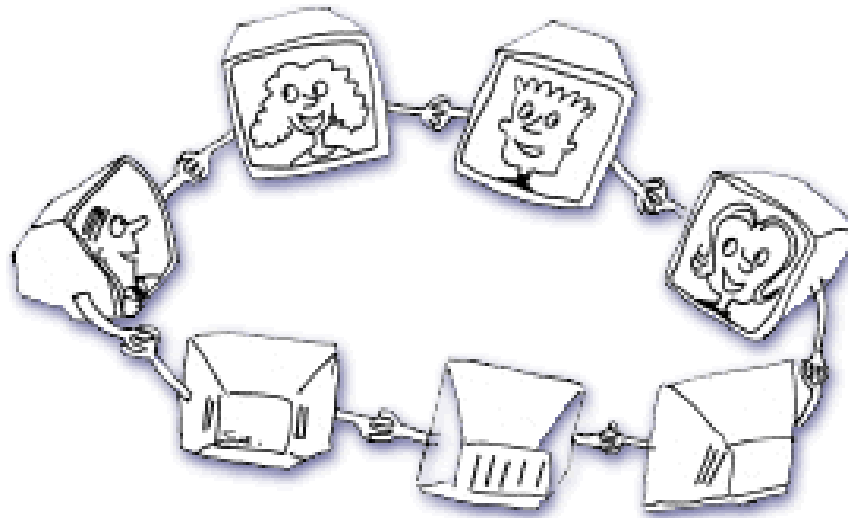
- ☐ Yes
- ☐ Not sure
- ☐ No

My site uses a formal/standard tool for evaluation of the integration of behavioral health services at my site.

- ☐ Yes, definitely
- ☐ Somewhat
- ☐ No, not at all

I have some questions/issues regarding evaluation of the integration of services at my site.

- ☐ Yes, definitely
- ☐ Somewhat
- ☐ No, not at all



MAI-CoC Evaluation Roundtable CoP

GRANTEE INTRODUCTIONS & EXPECTATIONS FOR THE SESSION

Analysis of Hepatitis and HIV Data

Grantees' Questions/Issues...

Evaluating Integration of Services: What's in My Toolkit?

- **Integration Measures (from 2015 CoP session; SAMHSA's CIHS website)**
- **AHRQ's "Lexicon" and "Guide Me to a Measure"**
- **Levels of integration (framework and assessments)**
- **Behavioral Health Integration Checklists**
- **Organizational assessment tools (for readiness, assets, needs)**
- **Consumer assessments (experiences, satisfaction, barriers, facilitators to care)**
- **Decision-making and continuous quality improvement**

Source:

Evaluating Integration of Services: Why do I need these tools in my Toolkit?

“Integration assessment tools can help measure/determine:

- Your organization’s readiness to embark on and progress along on the road to integration.
- What components will be/were integrated
- What staff and training are required/were acquired
- What systems and resources are needed to succeed/facilitated success.”

“Results can lead to internal dialogue on the value of integrated care and how best to support the development of systems of care.”

Source: SAMHSA CIHS website at <http://www.integration.samhsa.gov/operations-administration/assessment-tools>

“Tools on the SAMHSA Web page have unique strengths and features. CIHS does not recommend one tool over another; but encourages you to review each to determine which best suits your organization.”

Evaluating Integration of Services: SAMHSA-HRSA CIHS Tools

Organizational Assessment Toolkit For Primary-Behavioral
Health Care Integration

A Standard Framework For Levels Of Integrated
Healthcare

The Integrated Practice Assessment Tool

Behavioral Health Integration Capacity Assessment

MeHAF Site Self-Assessment

Behavioral Health Integration Checklist

Integrated Behavioral Health Project Tool

Integrated Treatment Tool

Behavioral Health Integration in Medical Care (BHIMC):
DDCHCS (3.0)

Source: <http://www.integration.samhsa.gov/operations-administration/assessment-tools>

Resources Recap - 2015 Evaluator's CoP

INTEGRATION MEASURES

INTEGRATED PRACTICE ASSESSMENT TOOL (IPAT)

- http://www.integration.samhsa.gov/operations-administration/IPAT_v_2.0_FINAL.pdf

Vermont Integration Profile (VIP)

- *Viewing only Link to VIP 4.0:*
<https://redcap.uvm.edu/redcap/surveys/?s=7H3k7DN6sD>
- *The Live Link to VIP 4.0:*
<https://redcap.uvm.edu/redcap/surveys/?s=vEpGbwyFE6>

AHRQ Atlas for Integrated Behavioral Healthcare Measures (IBHC)

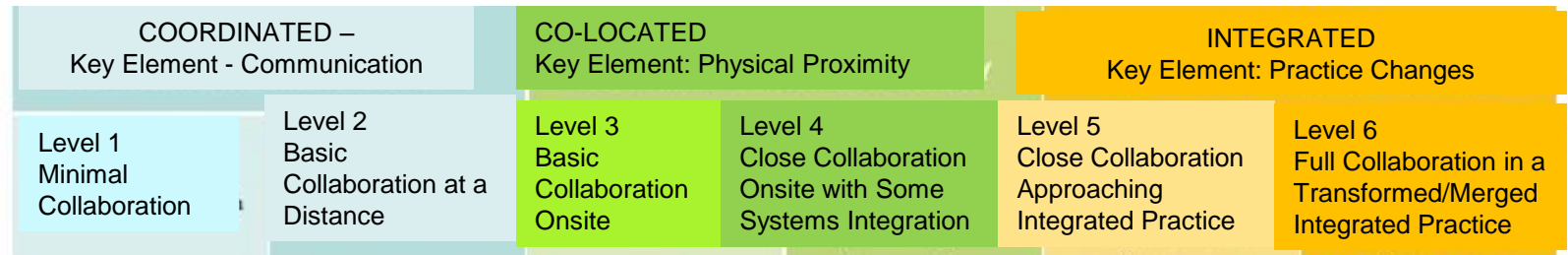
- http://integrationacademy.ahrq.gov/sites/default/files/Final_Atlas_Users_Guide_0.pdf
- <http://integrationacademy.ahrq.gov/resources/ibhc-measures-atlas/find-measure/guideme>

CONSUMER EXPERIENCE MEASURE

Consumer Assessment of Healthcare Providers and Systems (CAHPS)

- <http://www.ahrq.gov/cahps/surveys-guidance/index.html>

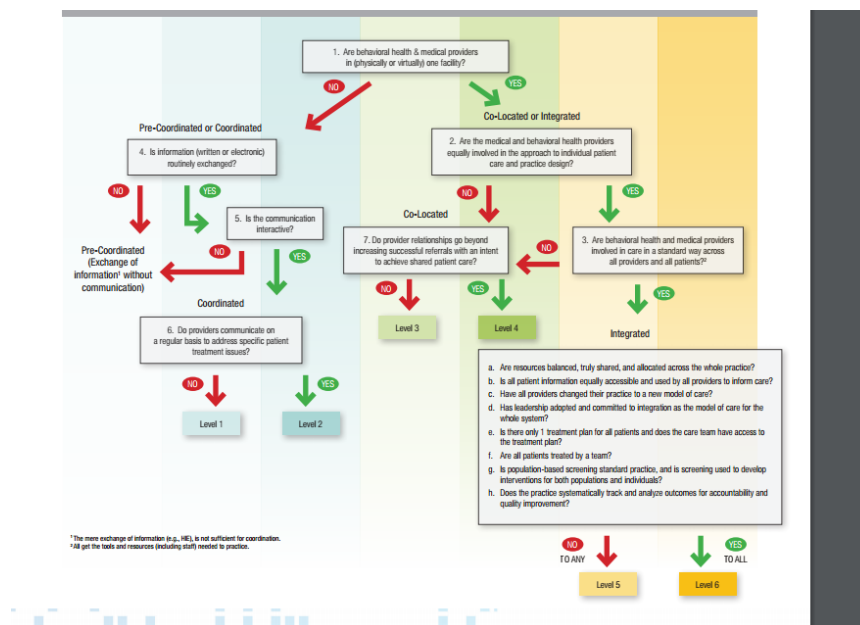
SAMHSA – HRSA CIHS Framework (Six Levels of Integration)



Source: SAMHSA-HRSA CIHS website at

[http://www.integration.samhsa.gov/operations-administration/IPAT v 2.0 FINAL.pdf](http://www.integration.samhsa.gov/operations-administration/IPAT_v_2.0_FINAL.pdf)

IPAT is based on a Decision-tree Model (not metrics)



Integrated Practice Assessment Tool –v2

INTEGRATED PRACTICE ASSESSMENT TOOL (IPAT) [®] VERSION 2.0	
1. Do you have behavioral health and medical providers physically or virtually located at your facility?	
<input type="checkbox"/> "No" - Go to question 4	<input type="checkbox"/> "Yes" - Go to question 2
2. Are medical and behavioral health providers equally involved in the approach to individual patient care and practice design?	
<input type="checkbox"/> "No" - Go to question 7	<input type="checkbox"/> "Yes" - Go to question 3
3. Are behavioral health and medical providers involved in care in a standard way across ALL providers and ALL patients?	
<input type="checkbox"/> "No" - Go to question 7	<input type="checkbox"/> "Yes" - Go to question 8
4. Do you routinely exchange patient information with other provider types (primary care, behavioral health, other)?	
<input type="checkbox"/> No, then pre-coordination - STOP	<input type="checkbox"/> "Yes" - Go to question 5
5. Do providers engage in discussions with other treatment providers about individual patient information?	
<input type="checkbox"/> "No", then pre-coordination - STOP	<input type="checkbox"/> "Yes" - Go to question 6
6. Do providers personally communicate on a regular basis to address specific patient treatment issues?	
<input type="checkbox"/> "No", then Level 1 coordinated - STOP	
<input type="checkbox"/> "Yes", then Level 2 coordinated - STOP	
7. Do provider relationships go beyond increasing successful referrals with an intent to achieve shared patient care?	
<input type="checkbox"/> "No", then Level 3 co-located - STOP	
<input type="checkbox"/> "Yes", then Level 4 co-located - STOP	
8. Has integration been sufficiently adopted at the provider and practice level as a principal/fundamental model of care so that the following are in place?	
a. Are resources balanced, truly shared, and allocated across the whole practice?	NOTE: In other words, all providers (behavioral health AND medical) receive the tools and resources they need in order to practice.
b. Is all patient information equally accessible and used by all providers to inform care?	EXAMPLE: All providers can access the behavioral health record and medical record.
c. Have all providers changed their practice to a new model of care?	EXAMPLES: Primary Care Providers (PCPs) are prescribing antidepressants and following evidenced based depression care guidelines; PCPs are trained in motivational interviewing; behavioral health providers are included in the PCP visit.

Source: http://www.integration.samhsa.gov/operations-administration/IPAT_v_2.0_FINAL.pdf

Agency for Healthcare Research and Quality (AHRQ) Tools: Lexicon and Core Measures

Lexicon of concepts and definitions

Peek CJ and the National Integration Academy Council. (2013). *Lexicon for Behavioral Health and Primary Care Integration: Concepts and Definitions Developed by Expert Consensus*. AHRQ Publication No.13-IP001-EF. Rockville, MD: Agency for Healthcare Research and Quality. Available at: <http://integrationacademy.ahrq.gov/sites/default/files/Lexicon.pdf>.

Core Measures Atlas

The *Atlas of Integrated Behavioral Health Care Quality Measures* (the *IBHC Measures Atlas*) supports the field of integrated behavioral health care measurement (http://integrationacademy.ahrq.gov/sites/default/files/Final_Atlas_Users_Guide_0.pdf), and includes:

- A framework for understanding measurement of integrated care;
- A list of existing measures relevant to integrated behavioral health care; and
- Organization of the measures by the framework and by user goals to facilitate selection of measures.

Consumer Assessment of Healthcare Providers and Systems (CAHPS)

- <http://www.ahrq.gov/cahps/surveys-guidance/index.html>

AHRQ's Measures Selection Tool Guided by their Integration Framework

framework_and_measures.pdf 1 / 6

Integration Framework and Associated Core Measures

This table is a printable summary of the Integration Framework and associated core measures found in the *Atlas of Integrated Behavioral Health Care Quality Measures (IBHC Measures Atlas)*. The table includes the "Core Measures" of integrated care only. For a full listing of the "Core Measures", "Additional Measures", and details about the developer, purpose, development and testing, past or validated applications, full citation, and copyright information for each measure, please visit the *IBHC Measures Atlas* website, available at: <http://integrationacademy.ahrq.gov/atlas>.

Table. Integration framework and core measures for assessing integrated behavioral health care

What is "Integrated Behavioral Health Care"?

Integrated behavioral health care is the care a patient experiences as a result of a team of primary care and behavioral health clinicians, working together with patients and families, using a systematic and cost-effective approach to provide patient-centered care for a defined population. This care may address mental health and substance abuse conditions, health behaviors (including their contribution to chronic medical illnesses), life stressors and crises, stress-related physical symptoms, and ineffective patterns of health care utilization.

FUNCTIONAL DOMAINS	MEASUREMENT CONSTRUCTS	MEASURES
Functional Domains divide and organize the Integration Framework into functions or actions.	Measurement constructs describe specific characteristics (i.e., structures), actions (i.e., processes), and outcomes that can be observed during Integrated Behavioral Health Care.	Measures provide details for how to define and assess measurement constructs and their sub-components.
1) Care Team Expertise: The team is tailored to the needs of particular patients and populations – with a suitable range of expertise and roles.	Structure: <ul style="list-style-type: none"> Health care professionals with a range of expertise and roles are available and can be tailored into a team to meet the needs of specific patients and populations. Process: <ul style="list-style-type: none"> Conduct an individualized needs assessment for a specific patient and family Develop a unified care plan that builds a team - with necessary members and functions - to care for a given patient. Train the care team to function in collaborative practice and respond as a team to an individual 	C1. Assessment of Chronic Illness Care C2. Behavioral Health Integration Checklist C3. Competency Assessment Instrument Measures C4. Consumer Assessment of Healthcare Providers and Systems – Clinician & Group Measures C6. Level of Integration Measure C7. Mental Health Integration Programs C8. Site Self-Assessment Evaluation Tool

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Guide Me to a Measure

To find a measure that suits your needs, enter your goals below. If you would like to review the measurement goals and needs of other similar organizations, review the information on [“Who Will Benefit From Using the IBHC Measures Atlas?”](#)

What do you want to do? (Check all that apply)

- ☐ Implement an Integrated Care Program
- ☐ Build an Integrated Care Team
- ☐ Measure the Level of Integration
- ☐ Complete a Program Evaluation
- ☐ Improve Quality
- ☐ Conduct Research
- ☐ Assess Patient Satisfaction

✓ Search

Agency for Healthcare Research Quality's

“Guide to a Measure” of Integration of Behavioral Health and Primary Care

Source: <http://integrationacademy.ahrq.gov/resources/ibhc-measures-atlas/find-measure/guideme>

Assessment Tools for... Assessment Tools for... A Framework for Me... framework_and_meu... C2: Behavioral Health... 7_AIMS_Principles_Ci...

tionacademy.ahrq.gov/sites/default/files/measures/7_AIMS_Principles_Checklist_final.pdf

Deltek Time - Timeshr... New folder... Car... Free Hotmail... Windows Media... Windows... YouTube - Broadcast... Google

Patient-Centered Integrated Behavioral Health Care
Principles & Tasks

AIMS CENTER
Advancing Integrated Mental Health Solutions

About This Tool
 This checklist was developed in consultation with a group of national experts (<http://bit.ly/IMHC-experts>) in integrated behavioral health care with support from The John A. Hartford Foundation, The Robert Wood Johnson Foundation, Agency for Healthcare Research and Quality, and California HealthCare Foundation. For more information, visit: http://bit.ly/IMHC_principles.

The core principles of effective integrated behavioral health care include a patient-centered care team providing evidence-based treatments for a defined population of patients using a measurement-based treat-to-target approach.

Principles of Care	We apply this principle in the care of		
	None	Some	Most/All
1. Patient-Centered Care			
Primary care and behavioral health providers collaborate effectively using shared care plans.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Population-Based Care			
Care team shares a defined group of patients tracked in a registry.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Programs

Patient-centered Integrated Behavioral Health Care Principles and Tasks (AIMS Center) Checklist Example from AHRQ

Grantees' Questions/Issues
Grantees' Lessons Learned
Tips for Utilizing Data (if time)

Additional Resource

Literature Review on Integrating Behavioral Health Services into Primary Care Settings

<http://www.ibhp.org/uploads/file/lit%20review%20integrated%20care%20final.pdf>

Additional Questions

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Additional Comments?

**Contact the SAMHSA-HRSA Center for Integrated Health Solutions
integration@thenationalcouncil.org or MAI-COC-TA@mayatech.com**

**Slides for today's CoP are available on
the CIHS website at:**

<http://www.integration.samhsa.gov/mai-coc-grantees-online-community/communities-of-practice>

For More Information & Resources

Visit www.integration.samhsa.gov or
e-mail integration@thenationalcouncil.org





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Thank you for joining us today.

**Please take a moment to provide your
feedback by completing the survey at the
end of today's webinar.**